Every day, we see workplace violence on the news. However, reports and statistical analysis of workplace violence document some surprising facts:

- In 2013, 397 fatal workplace injuries in the United States were classified as homicides, which works out to 9% of all workplace deaths.
- People are more likely to die in workplace transportation accidents, falls or trips, or after getting hit by an object or equipment than by homicide.
- 21% of deaths in the workplace were committed by associates. 77% were by robbers or assailants.
- 77% of violence involved no weapon. Only 5% involved a gun.

Still, being prepared and knowing how to respond to violence in the workplace is important in case it should occur.

Aggressive Employee/Customer

During the course of your day, a fellow employee, student, or customer may become aggressive or act in a manner which makes you feel that you are in danger.

- Remain calm. If you raise your voice or response, that could cause the person to escalate their behavior
- Control your body language (don’t cross your arms, roll your eyes, stare the customer down)
- Keep an object/barrier between you and the person. If no barrier is present, take a few steps away to put distance between yourself and the person
- Call for help. Call for a co-worker to come to your aid, call campus security (737-7000), call 9-1-1
- Quietly state that the behavior is unacceptable but you are willing to listen and work with the person if they would lower their voice
- If a weapon is presented, quickly seek protection away from the person

Wikihow
ACTIVE SHOOTER

Some professions have a greater chance of being involved in a fatal shooting than others. In 2012, sales (and related occupations) had a workplace fatality rate of 51%. Protective service occupations (fire/law enforcement) saw a 40% workplace fatality rate. [Remember, this is out of almost 400 of all fatalities occurring in the workplace].

Whether at your work or someone else’s’ work, you should know what to do if you encounter someone with a weapon.

National Center for Victims of Crime

• Remain calm
• Do not seek out the shooter!

Run / Escape
• If safe to do so, use an accessible path
• Help others escape
• Leave your belongings behind

Hide (if escape is not possible)
• Seek a room and lock the door. You should be out of shooter’s view
• If possible, blockade the door to prevent entry
• Remain quiet with all sources of noise silenced

Fight (an absolute last resort)
• Fight for your life
• Be prepared to cause severe injury to the intruder
• Throw objects

Informational Videos:
• Run.Hide.Fight (FBI)
• Active Shooter Awareness (Homeland Security)
• Surviving an active shooting incident (Alberta Campus)

OSU EMERGENCY PREPAREDNESS AND WARNING INFORMATION

OSU Emergency Preparedness Website
OSU Alert—Sign Up
OSU Emergency Plan mobile device app—Crisis Manager
• Apple iTunes Store (iOS)
• Google Play (Android)
• Kindle Fire
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